



Your prescription drug plan

Answers you need.
From a name you can trust.

Health and pharmacy benefits that work together

Our drug plan is about more than processing claims and helping you obtain medicine. It's about looking at you as an individual. Because we know people are more than their prescriptions – they have lives. And we're here to help you live a healthier life.

We've designed programs to help you get the most from your drug plan. And, best of all, they don't cost you extra. Depending on your plan, you may receive tips for managing a health condition. Letters about drug safety. Or, coupons for health and wellness products.

We can help you save money by suggesting low-cost generic drugs. Save you a trip to the doctor by telling you about over-the-counter options. Or even save you from driving to the pharmacy by having medicine sent right to your home.

At Anthem, we think that helping you access the right drugs – in a convenient, affordable way – is one of the best ways to help you stay healthy.

Our Drug List

Our Drug List (sometimes called a formulary) is a list of prescription drugs covered by your plan. It's made up of hundreds of brand and generic drugs.

Through detailed research, we find high-quality drugs with the best success rates. And we choose products for the Drug List that are safe, work well and offer the best value. We think it's important to cover drugs that help people stay healthy so they can work, go to school, and continue the activities of a busy life.

Check out anthem.com

Our website provides health and pharmacy information, right at your fingertips. So you can get the most from your drug plan.

Simply log in to get started. Some features vary by plan.

However, with most plans, you can:

- View your drug claims history
- Confirm your copays (or coinsurance)
- Check your out-of-pocket costs
- Order refills of home delivery and specialty drugs
- Look up drug information

Sometimes we update the Drug List when new drugs come to market, or if new research becomes available. To view the current list, visit anthem.com. Click on "Customer Care" in the top-right corner. Select your state, then click on "Download Forms." You'll find the Drug List on this page.

If you don't have access to a computer, you can check the status of a drug by calling Customer Service at the phone number on your plan ID card.

Retail pharmacies

Our retail pharmacy network includes more than 56,000 pharmacies across the country. That means you have access to your prescriptions wherever you are – at home, work or even on vacation.

The network includes most chains and some local, independent pharmacies. To make sure your pharmacy's in our network, visit anthem.com.

Log in and click on "Refill a Prescription." You will be directed to the Express Scripts website. Click on "My Prescription Plan" in the left-hand column. Click on "Find a Pharmacy."



While viewing some of your pharmacy information on anthem.com, you may be directed to the Express Scripts website. Express Scripts is the company that manages the operations of your drug plan. The first time you're directed to their site, you'll be asked to register. This brief process sets your privacy and e-mail preferences. You'll do this only once.

Please do not go directly to the Express Scripts website. The only way to make sure you're viewing your pharmacy information correctly is by logging in to anthem.com first.

You'll get the most from your drug plan by using pharmacies in our network. Simply show your plan ID card when picking up your prescription, and you'll pay your share of the cost.

Choosing a non-network pharmacy means you'll pay the full cost of your drug. Then, you may submit a claim form to be repaid. To access the form, visit anthem.com.

Log in and select the "Refill a Prescription" link. You will be directed to the Express Scripts website. Click on "My Prescription Plan" in the left-hand column, then click on "Coverage & Copayments." The claim form is on this page.

Home Delivery Pharmacy

Home delivery is for people who take medicine on an ongoing basis. Our preferred Home Delivery Pharmacy, managed by Express Scripts, sends you the medicine you need, right to your door. As a home delivery customer, you'll also enjoy free standard shipping, access to pharmacists for drug questions, and much more.

Switching to home delivery is simple. You can order by phone, mail or fax.

By phone: Call 866-216-4207, Monday through Friday, 8:30 a.m. to 8 p.m., Eastern time. You'll find out how much your prescription will cost and how much you can save. Have this information handy: your prescription, doctor's name, phone number, drug names and strengths and credit card.

By mail: Visit anthem.com to get an order form.

- Log in and select "Refill a Prescription." You will be directed to the Express Scripts website.
- Click on "Fill a New Prescription."
- Choose the "Print a Prescription Order Form" link. You can print the form and complete it by hand. Or you can fill out a web-based form and print it.
- Mail your completed form, prescription from your doctor, and payment to:

Home Delivery Pharmacy

PO Box 66584

St. Louis, MO

63166-6584

By fax: Have your doctor fax your prescription to 800-875-6356. It must be faxed directly from your doctor's office. If there is a question about your prescription, the pharmacy will contact your doctor.

Specialty pharmacy

CuraScript, the Express Scripts specialty pharmacy, provides support and medicine for people with complex, long-term conditions. They include (but aren't limited to):

- Asthma
- Cancer
- Crohn's Disease
- Gaucher's Disease
- Hemophilia
- Hepatitis C
- HIV/AIDS
- Infertility
- Multiple sclerosis
- Primary immune deficiency
- Psoriasis
- Pulmonary arterial hypertension
- Rheumatoid arthritis
- Respiratory syncytial virus (RSV)
- Transplant

Nurses, pharmacists and patient care advocates work together to help improve your care. Their goal is to help you get the best results from your treatments.

You can place your first specialty pharmacy order by phone or fax.

By phone: Call **800-870-6419**, Monday through Friday, 8 a.m. to 10 p.m., Eastern time. A patient care advocate will help you get started.

By fax: Ask your doctor to fax your prescription and a copy of your plan ID card to **800-824-2642**.



