



## **CAREMARK – New delivery method for members to have CVSCaremark Specialty meds shipped to a CVS Pharmacy for pick-up rather than Home or Office**

Specialty Drugs Pick Up at CVS/pharmacy is now available! It is ideal for patients who are being treated with specialty medications that need an alternative option to traditional delivery methods.

The program provides additional convenience and flexibility at no additional cost. Medication shipments typically require a signature, and patients can now sign when they receive their medication delivery at a CVS/pharmacy location.

Patients enjoy the greater flexibility and convenience that Specialty Pick Up at CVS/pharmacy provides. The list of medications is quite inclusive and consists of most refrigerated specialty products, non-refrigerated specialty products and ancillaries. Patients also have the flexibility to change the delivery location with every order.

Patients that are interested simply need to notify their CVS Caremark Specialty Pharmacy Service Representative or they will be asked if they would like this option when they call Caremark SpecialtyRx for their next refill.

This program will **not** be applicable in the following states:

West Virginia and Alabama are excluded due to legal considerations. Furthermore, certain states/markets lack a CVS/pharmacy store within approximately 10 miles of the patient, e.g., Pacific Northwest, Alaska, Arkansas, Colorado, Hawaii, Idaho, Montana, South Dakota, Oregon, Puerto Rico, Utah, Washington and Wyoming.

**This is a patient opt-in program.** If the patient accepts this option, the Specialty Representative will confirm the selected store location address, as well as the date that the medication shipment will arrive at the location. The SpecialtyRx Representative will then inform the patient of the date when the shipment must be picked up; typically, a three-day window is allowed.

Medication is sent to the selected CVS/pharmacy retail location in an innovative thermal management shipping container called "GreenBox" for temperature sensitive/cold pack products. The GreenBox and all of the internal insulation and cooling components are designed for multiple reuses – making for a very safe and environmentally-friendly shipping system.

Attached is the list of Questions and Answers from CVSCaremark. If any members are interested in this delivery route, the telephone # to call is 800-237-2767.

If you have any questions, please contact Carol Jobe, 800-331-3287, Ext. 43812, or [jobe.carol@principal.com](mailto:jobe.carol@principal.com).

**Judy Nordhoff** | Sr. Account Coordinator | Trust Association Accounts | National Accounts Division | 317.874.3801 or 800.331.3287 ext. 43801 | FAX: 866.317.3107 | [nordhoff.judy@principal.com](mailto:nordhoff.judy@principal.com) For more information about products and services from the **Principal Financial Group**, visit [www.principal.com](http://www.principal.com) **WE'LL GIVE YOU AN EDGE<sup>SM</sup>**

©2007 Principal Financial Services, Inc. "The Principal," "Principal Financial Group" and the Edge Design are registered service marks and the illustrated character and "We'll Give You An Edge" are service marks of Principal Financial Services, Inc.