



Dear Member,

In October, we wrote to you about contract talks between Express Scripts, the company that manages the drug store network for us, and Walgreens. We're writing today with an update so that you have the very latest information affecting your coverage.

Despite ongoing talks, it appears the two parties won't reach an agreement before the end of the year and Walgreens will leave the network on January 1, 2012.

Walgreens' sister stores (such as Duane Reade, OptionCare and Happy Harry's) will also leave at that time.

You'll still be able to use any of the other 56,000 network drug stores across the country. There are many chains (such as CVS, Rite Aid, Kroger, Target and Wal-Mart), plus local, independent stores. On average, there's a network store within a half-mile of a Walgreens. Sometimes, even closer.

### **Please take action to transfer your prescriptions**

The New Year will be here soon. So please take some time NOW – before life gets too hectic around the holidays – to transfer your prescription to a different store in the network.

Go to our website at [anthem.com](http://anthem.com) and use the "Find a Doctor" feature to find a network drug store near you. Or call us at the number on the back of your member ID card.